LIBRARYIQ PRIVACY POLICY

Privacy Policy

- LibraryIQ enables libraries to better analyze and understand service and patron data. Data provided to LibraryIQ is only used to deliver LibraryIQ services. LibraryIQ does not use customers' identifiable data for its own purposes.
- Within the LibraryIQ platform, customers have the ability to control access to data and only people that have been granted permission will be able to access it.
- LibraryIQ does not sell, rent, release, disclose, disseminate, make available, or otherwise share data that identifies libraries or patrons for use. LibraryIQ uses service providers to help deliver services. Data is shared with service providers, such as the LibraryIQ hosting provider, however, service providers may only use the data to provide LibraryIQ services.
- LibraryIQ may collect information about LibraryIQ platform usage, which is common across the software-as-a-services industry. For example, LibraryIQ may collect information about what features within the platform are most (or rarely) used. This type of information is used to help improve the platform or fix software bugs. Usage information does not include patron identifying data.
- Upon completion of a LibraryIQ contract, customers may request all data be deleted from LibraryIQ systems.
- All LibraryIQ data is hosted in the United States.

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