

FY24 ANNUAL REPORT

We are a regional resource center for the public libraries in Calvert, Charles and St. Mary's counties. We provide services to keep communities connected, from the processing, cataloging and delivery of materials to the interlibrary loan system and a host of online resources for information, training and digital materials downloads. We also provide library staff training so they can best meet the community's needs.



2024 Initiatives

This year we worked to set the stage for **two new library site openings**. On Jan. 30, St. Mary's County Library cut the ribbon for its new mobile library, and springtime brought the April 16 opening of Calvert Library's new Twin Beaches branch building. The branch, which had been at its Harbor Road location since 1991, is now in a space nearly four times its previous size.

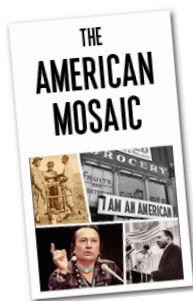


in libraries and establishes protections for library staff. The State Library Resource Center also received a one-time **5 percent increase in per-capita funding**.

SMRLA spearheaded the **implementation of Microsoft 365** as the primary access point for regional library information, replacing the previous extranet/intranet hosted on our local server. As the region's collaboration space, the system offers news and information, training resources,

reports and statistics, and more. It also includes regional teams for coordination and sharing.

To strengthen our organizational health, culture and operation, we worked with a consultant to develop an **equity, diversity and inclusion (EDI) plan**. Our board of trustees approved the plan in December 2023 and we are now working on its implementation. It includes our EDI Statement: *Our association is committed to diversity, equity, inclusion, accessibility and belonging as core values that are vital to our mission and our ability to serve all of our stakeholders now and for years to come.*



SMRLA signed a contract in January with Hub City Express, Inc., to **outsource our delivery service** to the region as a way to provide more operational support. SMRLA management oversees the vendor and acts as a liaison between the county libraries and Hub City Express.

To help meet our community's needs, we acquired **two new online resources**: The American Mosaic explores the cultural history of African Americans, American Indians, Asian Americans and Latino Americans. Recite Me is a set of assistive tools on library websites including text-to-speech functionality, reading aids and language translation.

SMRLA and libraries statewide advocated for **two important legislative proposals** during the 2024 Maryland General Assembly session. The **Freedom to Read Act** was a major win, as it protects public, school, and academic libraries and library collections from the effects of censorship. It sets standards for content

In February, SMRLA debuted a **new, redesigned logo** to refresh our brand. The simpler, bolder logo is an evolution of the logo we've used since 2009. It keeps our color scheme and an evolution of the globe icon representing both our regional network and the world of information we bring to our patrons.

The Year in Numbers

59,353
DIGITAL RECORDS
ADDED

30,206
ITEMS
BORROWED
AND LOANED

54,886
ITEMS
PROCESSED

542,417
TOTAL ITEMS
DELIVERED

733
TRAINING SESSIONS
COMPLETED

2,887,930
ONLINE RESOURCE
PAGE VIEWS

4,881
TRAINING
PARTICIPANTS

STATEMENT OF REVENUES AND EXPENDITURES

REVENUES

State of Maryland Appropriations	
Operating appropriations	\$3,540,913
Pension contribution	\$ 154,480
Grants	\$ 51,200
Delivery	
College of Southern Maryland	\$ 750
St. Mary's College	\$ 750
Utilities – St. Mary's	\$ 37,274
Interest	\$ 236,445
Miscellaneous	\$ 49
Total Revenues	\$4,021,861

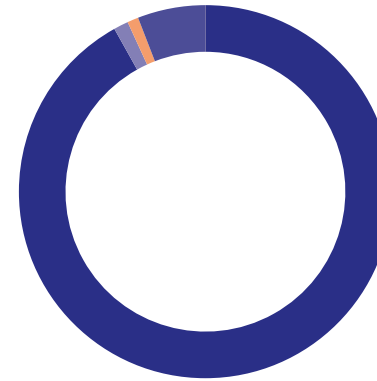


Functional Expenses

- Administrative Expenses
- Customer Services
- Customer Support

EXPENDITURES

Administrative Expenses	\$2,065,191
Customer Support	\$ 634,818
Customer Services	\$1,159,664
Total Expenditures	\$3,859,673

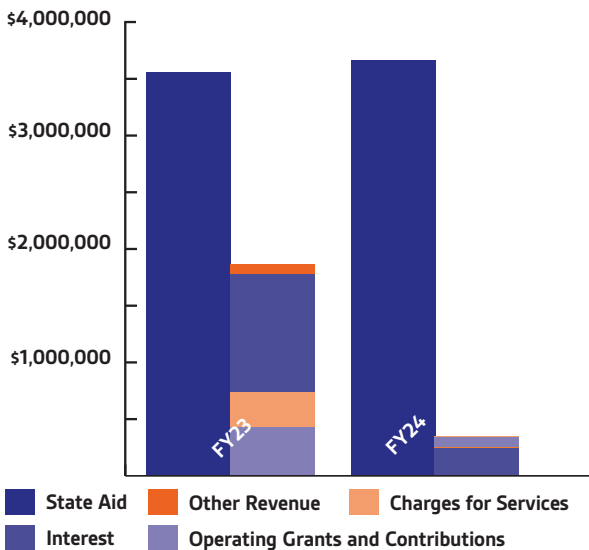


Revenue Sources

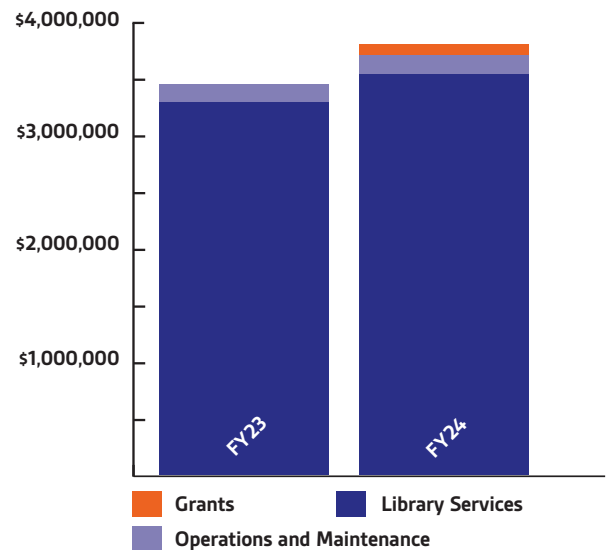
- State Aid
- Interest
- Operating Grants and Contributions
- Other Revenue
- Charges for Services

EXCESS of REVENUES over EXPENDITURES \$ 162,188

FY23-FY24 Revenues



FY23-FY24 Expenditures



2024
Board of Trustees

Suzanne Darby, President
Charles County

Ronald Crupi
Calvert County

Pat Vaira, Vice President
Charles County

John Johnston
St. Mary's County